

PETERBOROUGH HEALTH AND WELLBEING BOARD

** September 2013

FOR INFORMATION**TITLE OF PAPER: Primary Care Strategy Process****Report submitted by: Andrew Reed**

1 PURPOSE

- 1.1 Describe the process NHS England is following to develop primary care strategy at a national level and at an East Anglia level.

2 CONTEXT

- 2.1 NHS England is undertaking a process to develop a strategy for primary care covering services provided by four independent contractor groups: general medical practice, dentistry, pharmaceutical and optometry for which NHS England has responsibility for direct commissioning. This strategy is part of the larger scale engagement exercise “A Call to Action” launched by Sir David Nicolson to work with key stakeholders to understand and identify options to address the key challenges facing the NHS.

Improving General Practice - Call to Action

- 2.2 As part of this process, Dr Mike Berwick, Deputy Medical Director, NHS England, published “Improving General practice – Call to Action” which describes themes emerging from discussions with stakeholders nationally regarding the future of general medical practice services. The purpose of the slides (appendix 1) is to provide a starting point for area teams to discuss with stakeholders. The slides include:

- Case for Change
- Underlying Objectives for General Practice
- Conclusions regarding Scale, Integration and Investment
- Eight questions where comments through consultation are sought.

3 SCOPE AND AIMS

- 3.1 The strategy will cover all four professional areas: general medical, dental, pharmacy and optometry.
- 3.2 The aim of the strategy process is to achieve the following outcomes:

- (a) Engage practices, Clinical Commissioning Groups, Local Representative Committees and stakeholders with the initial findings and questions posed in the **Call to Action**; collate comments to feed into the national process.
 - (b) Build a common view of the **key local strategic priorities** for change to Primary Care Services for patients based on each Health and Wellbeing Board area, in the context of a Call to Action by 6 December 2013
- 3.3 This is a complex strategy involving national and local dimensions, four service areas. This is the initial phase which will be followed by more detailed work to develop proposals to address the specific local priority areas.

4 PROCESS

National Process

- 4.1 The Area Team will run a process of engagement on strategy and to feed this information to the national team by 6 December 2013.
- 4.2 The national process includes 13 working groups. East Anglia is represented on two of the groups and a representative from each Area Team across Midlands and East is on each of the working group.
- Vision
 - Information and transparency
 - Empowering patients
 - Empowering clinicians (professional and CCG leadership)
 - Incentives – including the contract(s)
 - Ensuring quality through the provider landscape
 - Workforce
 - Support for innovation and improvement
 - Premises
 - Community pharmacy
 - Primary care dentistry
 - Safe, controlled investment in primary care services
 - Primary care eye care
- 4.3 Further national strategy papers are anticipated from the NHS England national team in the autumn.

Analysis

- 4.4 The Area Team is collating key underlying information to inform the local strategy process to include:

General

- Population forecasts by ward identifying key areas of change in next 20 years.
- Workforce analysis identifying retirement profiles

General Practice

- Issues identified by contract managers through contract work and handover

- process
- Specific concerns identified in contract review meetings and quality assurance processes
- PMS/GMS financial baseline information
- Premises commitments and known pressures
- Expiry dates for time limited contracts
- Evaluation information available regarding specific contacts e.g. equitable access centres in Norwich, Great Yarmouth and St Neots

Dental

- Expiry dates for time limited contracts
- Updated Oral health Needs Assessment
- Strategic review of community dental services and minor oral surgery

CCG and Professional Involvement in East Anglia

- 4.5 For dental, pharmacy and optometry the strategy work will be led by the Local Professional Networks (LPNs) for East Anglia. Each LPN will work with professional groups on a county basis to gain professional views.
- 4.6 For Personal Medical Contracts the Area Team will meet with practices on a CCG basis (with CCGs and LMCs) during September/October:
- to consider and comment on the Call To Action General Practice slides
 - to give a view on specific local strategic priorities.

A specific reference group has been established with chief officers of CCGs and LMCs to oversee this work. An East Anglia General Medical Practice Workshop will be held in November to gather together clinicians across the CCGs to specifically consider the eight questions identified in General Practice – A Call to Action.

Patient and Stakeholder Involvement

- 4.7 It is proposed to hold stakeholder events on a County basis in November to include Healthwatch, HOSC members, HWBB members and local patient representatives to contribute to the identification of the key strategic priorities for primary care in each County. Once priority areas are identified, in 2014 more detailed patient involvement will take place to work through options within these priority areas.

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- 4.8 HWBB will maintain an overview of the process through
- a paper on the process in September 2013
 - consideration of the priorities identified in December 2013 and the next steps proposed to

Next Stage of Strategy Development

4.9 Once the priorities for change are identified in December 2013, this will lead to specific areas of service review work in 2014.

5 SPECIFIC ISSUES ALREADY IDENTIFIED

5.1 The Area Team will need to develop strategic commissioning plans to inform potential procurement activities for contracts which are due to expire in the next 3 years:

(a) Personal Medical Practice:

- Norwich:
 - Timberhill Equitable Access Centre and
 - Beechcroft Surgery
- Great Yarmouth
 - Greyfriars Equitable Access Centre
 - Nelson practice Great Yarmouth
- St Neots Equitable Access Centre (Cambridgeshire)
- Newborough Surgery (Peterborough).

(b) Dental services

- orthodontic services
- community dental services, sedation and domiciliary services.
- minor oral surgery services

6 RECOMMENDATIONS

The Health and Well Being Board is asked to note and comment on

- the attached slides
- the planned process for engagement in East Anglia

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